



Solana EV Limited Warranty Agreement

Effective Date 6/1/2025 in the United States

This Limited Warranty is provided by Solana EV, LLC for all new Solana EV golf carts sold in the United States. It is separate from and in addition to any applicable federal emissions control warranty.

1. Warranty Coverage

Solana EV Warranty Statement Solana EV guarantees that each golf cart is free from defects in materials and workmanship when used under normal conditions and properly maintained, as per the terms and exclusions listed below.

- **Vehicle Warranty:** 24 months from the original retail purchase date
 - **First 12 months:** Covers both parts and labor
 - **Second 12 months:** Covers parts only (labor not included)
- **Lithium Battery Warranty:** 5 years from the original retail purchase date

2. Transfer of Warranty

This limited warranty may be transferred to a second owner within the warranty period, provided the following conditions are met:

- A \$50 transfer fee is paid.
- A completed transfer form is submitted to Solana EV, LLC prior to the transfer.

3. Owner Responsibilities

To maintain warranty coverage, the vehicle owner must:

- Operate, maintain, and service the vehicle in accordance with the Solana EV Owner's Manual.
- Retain a complete Service Schedule and Record Sheet.
- Provide proof of maintenance when submitting warranty claims.
- Ensure all warranty repairs are performed by an authorized Solana EV dealer.
- Use of non-genuine parts, improper maintenance, or modifications will void this warranty.



4. Authorized Dealer Responsibilities

Authorized Solana EV dealers are responsible for:

- Performing warranty repairs free of charge for both parts and labor.
- Using only genuine Solana EV or authorized remanufactured parts.
- Making warranty decisions solely at the discretion of Solana EV.

5. Battery Protection

Owner Responsibility

To preserve lithium battery life and maintain warranty eligibility, the owner must follow proper charging practices:

- Keep the battery above 20% state of charge during storage and regular use.
- Avoid repeatedly discharging the battery below 10%.
- Do not leave the vehicle unplugged for extended periods with low battery charge.
- Failure to maintain these practices may result in denied warranty coverage for battery degradation due to improper maintenance.

Battery Warranty Exclusions

Battery capacity loss resulting from the following conditions is not covered under this warranty:

- Storage exceeding 14 days with battery charge below 20%.
- Frequent deep discharges below 10%.
- Overcharging or leaving the battery at 100% charge for extended periods without use.
- Improper storage or neglect of battery care guidelines.

6. General Exclusions (All Components)

This warranty does not cover:

- Regular maintenance items (brake pads, bumpers, bulbs, tires, fluids, rotor assemblies, etc.).
- Cosmetic wear, fading, or discoloration.
- Non-specialized fasteners, light bulbs, tires, batteries, audio equipment, accessories.
- Cosmetic appearance issue, rubber-like components (hand grips, foot rests, hoses).



- Damage caused by:
 - Improper maintenance or neglect.
 - Unauthorized repairs or modifications.
 - Racing, commercial use, or overloading.
 - Use of non-approved parts or fluids.
 - Natural disasters, fire, collision, or theft.
 - Improper storage or transportation.
- Incidental costs such as towing, lodging, or communication expenses.
- Damage resulting from continued use after a known issue arises.

7. Warranty Voiding Conditions

This warranty is void if:

- The vehicle is used in any competitive event.
- The vehicle is deemed a total loss or sold as salvage.
- The VIN is altered or unreadable.
- Non-approved performance accessories are installed, affecting vehicle function.

8. Legal Rights

This warranty provides specific legal rights. Additional rights may vary by state. Some states do not allow limitations on incidental or consequential damages or how long an implied warranty lasts, so these limitations may not apply to you.

9. As-Is Sales and Damage Disclosure

As-Is Sale: Golf carts purchased at a discount may be sold “as-is” with visible or minor damages. The discounted price reflects this condition, and no warranty will cover damages that were apparent at the time of sale.

Damage Disclosure: The dealer is required to fully disclose any visible or known damages at the time of sale. Customers purchasing discounted carts acknowledge that these damages are not covered under warranty.



10. Warranty Eligibility

This warranty applies only to original purchasers who have purchased the product through authorized retail channels and can provide proof of purchase. Products obtained through unauthorized or non-standard sales channels may not be eligible for warranty coverage.

11. Warranty Claim Process

To file claim, the owner must:

- Provide proof of purchase
- Submit a formal claim request for review
- Ensure repairs are completed by authorized Solana EV dealers

Solana EV reserves the right to assess each claim and determine eligibility.

Customer Name (Print): _____

Date of Sale: _____

Vehicle Identification Number (17-Digit):

Customer Signature: _____

Dealer Signature: _____